



EMU

Comprehensive Service, Nationwide for Pumps and Mixers

1-866-476-0323





The Leader in Pumps and Mixer Technologies is also the Leader in Customer Service

On-Site Testing

- Electrical
- Electronic
- Mechanical
- Hydromechanical



Repair

- Removal
- Repair
- Re-Installation
- Start-Up, Testing



Rebuilding

- Factory Approved Equipment and Methods
- Trained, Experienced Personnel

On-Site Testing, Troubleshooting

The WILO EMU Team has the knowledge, experience, and equipment to detail the key factors regarding the condition of your pump or mixer (including seals, bearings, shafts, gears, castings, wiring, motor windings, as well as, all electronics and controls). This includes the full capability to identify and detail all electrical, electronic, mechanical and hydromechanical problems.

Using state-of-the-art technologies, WILO EMU technicians can measure vibration, operational temperature, and check electrical profiles to quickly isolate the nature of any problems. Then, within moments, the WILO EMU Team can provide you with an analysis of the problem or problems and suggest practical relevant solutions.

Rebuilding, Refurbish, and Retrofit Program

The WILO EMU Team can rebuild your pumps and mixers and return them to their original factory specifications.

Using factory approved equipment, techniques, and trained, experienced personnel, your pumps and mixers can be brought back to their full capabilities and performance levels, often providing you with significant savings over new equipment purchases.

Comprehensive Repair and Maintenance

The WILO EMU Team is equipped to serve all of your repair and maintenance needs whether they are large, small, complex or simple. This includes removal of equipment for repair and/or service, as well as equipment re-installation, start-up and post-repair insitu testing. WILO EMU repair and service is provided on-site or at the WILO EMU Service Center—whichever is most appropriate for your specific circumstances.

WILO EMU On-Site Teams, as well as the WILO EMU Service Center, stock inventory on all appropriate repair parts to speed the return of your equipment to full service. In addition, for special application, the WILO EMU Service Center has the capability to manufacture any type of part or accessory in virtually any material.

On-Site 24/7 Emergency Service

The WILO EMU Team is equipped to respond to your pump or mixer emergency at any time day or night. Experienced members of the team are always available to diagnose and rectify your immediate pumping or mixing emergency. Plus, the WILO EMU team has the full availability of lifting equipment, ranging from small truck mounted hoists to mobile crane trucks that can literally reach over a building to assist in equipment removal or replacement.

Instant Loaner Program

The WILO EMU Team can provide you with a loaner for your pumping and mixing equipment while your existing units are being serviced and rebuilt. This means that you can remain in full operation while your pumps and/or mixers are being repaired, rebuilt, or refurbished. Most standard-size units are maintained in stock for your immediate use.

Economical Maintenance and Service Contracts

The WILO EMU Team supports all WILO EMU Service Contracts with expert, timely service, organized to save you money and maximize your equipment investment. Contact your WILO EMU representative for a quotation.



One-Year Warranty on Workmanship and Materials



Emergency Service

- **Available to Diagnose and Rectify Your Immediate Pumping and Mixing Emergency**



Loaner Program

- **Remain in Full Operation while Your Pumps and/or Mixers are being Repaired**



Service Contracts

- **Organized to Save You Money and Maximize Your Equipment Investment**



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One Call Does It All: 1-866-476-0323

Comprehensive On-Site Service for Pumps and Mixers

The WILO EMU Team welcomes your call 24 hours-a-day, 7 days-a-week, 365 days-a-year. We are here to provide you the answers, service, or the products you need—when you need them.

www.emu-service.com

